

ACCESS MANAGEMENT SPECIALIST WITH BOTH GERMAN AND ENGLISH

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Administrative job, Customer support with English and German

Our client is an international financial company which offers products and solutions in insurance and asset management.

As an Access management specialist you will be providing user access by creating new user accounts, modifying existing accounts and providing appropriate access.

Responsibilities:

- Perform account administrative functions to set up system and in-house application accounts and apply appropriate security access
- Take ownership of the assigned incidents – investigate, troubleshoot and update the incidents
- Maintains the highest degree of customer service
- Ensure compliance with corporate policies and standards
- Work close with the IT management to complete periodic reviews of user access and segregation of duties for the IT organization

Requirements:

- Experience working within an IT environment with any ticketing tools
- Good knowledge of Microsoft Active Directory
- Excellent command of both German and English languages
- Analytical, systematic approach to problem recognition and resolution

- Good level of experience with computer based systems
- Ability to work independently and as part of a team

Life at Sutherland:

- We offer competitive salary
- Excellent social benefits package including Health Insurance, Life Insurance, Food vouchers, Compliment Cards, Transportation allowance
- Rewards and recognition programs
- Trainings following the leading global standards for highest quality of Customer Service and Technical Support
- Structured working environment
- Career opportunities
- Great office location
- Team Building activities

The information provided by you is personal and will be protected.

To apply send your CV to:

earlycareer@sutherlandglobal.com

for more details: 0897060803