



AIRLINE RESERVATION SPECIALIST FLUENT IN GERMAN OR RUSSIAN + ENGLISH

Do you want to work for one of the biggest and **well known European airline companies**? If you have the motivation, relevant experience and the desire to learn and develop in a multinational corporate environment, we encourage you to read all the details below and apply for the open position.

Responsibilities:

- You will be responsible for providing an excellent customer care service to the clients of the airline company – via **phone, email and social media**
- You will assist customers with reservations, flight changes in a polite and professional manner
- You will provide information about flight details, destinations, cost and fees, etc.

Here is what you need:

- Fluency in Russian or German
- Good level of English
- Previous experience in a travel agency, airline reservations or similar role will be considered as an advantage;
- Good communication and organization skills
- You should be self-motivated and result oriented

Life @ Sutherland:

- We offer competitive salary
- Excellent social benefits package including Health Insurance, Life Insurance, Food vouchers, Compliment Cards, Transportation allowance
- Attractive retention bonus scheme
- Rewards and recognition programs

- Trainings following the leading global standards for highest quality of Customer Service and Technical Support
- Structured working environment
- Career opportunities
- Great office location

If you find this opportunity suitable for you and you want to develop your career in a company which upholds highest industry standards, please send your CV (in English) to:
earlycareer@sutherlandglobal.com

For more details, please contact Katerina Kurteva, Campus Recruitment Manager - **0897060803**

The information provided by you is personal and will be protected.