



Travel/Reservations Consultant for Hilton fluent in German, French, Dutch or Polish and English

We are now recruiting Travel/Reservations Consultants with German, French, Dutch or Polish and English for our client Hilton - world leading brand in the hospitality industry.

Our support team responds to end customer queries and provides high-quality customer service, related to reservations, payments, vacation advise, etc.

This would be the right role for you if you:

- would love to work for the travel/hospitality industry, helping international travelers with their queries;
- have a passion to support customers with great service in a friendly, confident and knowledgeable manner;
- have an ambition to achieve sales metrics and goals;
- conduct data entry and accurate case management;
- are a great team worker, and want to work within a dynamic multinational environment

What will you need to become our next top performer?

- Fluency in German, French, Dutch or Polish;
- Very good command of English language;
- Previous experience in hospitality/travel industry is a strong advantage;
- Proactive attitude, combined with excellent communication and soft skills;
- Decisive with the ability to multitask.

Life @ Sutherland:

- A competitive salary and excellent social benefits package including: food vouchers, transportation allowance, VIP cards the Serdika Shopping Center, Health Insurance and Life Insurance;
- Corporate training;
- Team Building and social activities, opportunities for participation in voluntary work, charity causes, a buddy system for new colleagues from overseas, etc.;
- Reward and recognition programs;
- Great office locations;

If you find this opportunity suitable for you and you want to develop your career in a company which upholds highest industry standards, please send your CV (in English) to:

earlycareer@sutherlandglobal.com

For more details, please contact Katerina Kurteva, Campus Recruitment Manager - **0897060803**

The information provided by you is personal and will be protected.